



Wednesday, 21st February 2024

Premier Fresh Australia Hire Equipment Policy

Introduction

Before commencing supply of produce to Premier Fresh Australia it is essential that this policy is read and understood.

As a supplier you are responsible for raising and supplying accompanying equipment transfer documentation to Premier Fresh Australia on delivery. Premier Fresh Australia does not accept transfers of equipment via market unloading services.

All Premier Fresh Australia sites are transfer only. We will not exchange pooling equipment on delivery. As one of the largest wholesalers to Australian supermarkets Premier Fresh Australia must comply with the highest standards of supply. Therefore, Premier Fresh Australia expects all suppliers to hold either a Chep or Loscam account. Where the supplier does not hold an account, it is the supplier's responsibility to ensure their contractors (transport providers) comply with LaManna Premier Groups Hire Equipment Policy. The most up to date version of our Hire Equipment Policy can be viewed on our website.

Pallet Quality

All equipment must meet safe operating standards which includes (but is not limited to) pallets do not have missing or loose boards; free of chemical deposits and no protruding nails. If equipment does not meet safe operating standard then it may be refused.

Accepted Hire Equipment

Supplier	Equipment Code	Equipment Description	Exceptions
CHEP	10001	Australian Timber Pallet	Nil
CHEP	11201	Display Pallet	Accepted at Warehouse sites only
CHEP	17000	Coles Crates	Accepted at Warehouse sites only
CHEP	11000	Industry Standard Crates	Accepted at Warehouse sites only by special arrangement
CHEP	6060 – FB2 Bin 7070 -FB3 Bin 11440 -FB4 Bin	Chep Bins	Accepted at Premier Fresh Australia Perth/Fresh Choice only or by special arrangement
Loscam	WP	Australian Timber Pallet	Not accepted at Col Johnson
VPS	Black Foldable Crate	Black Foldable Crate	Accepted at Warehouse sites only

Transfer Dockets

Deliveries to Premier Fresh Australia sites must be accompanied by two copies of equipment transfer dockets - one to be retained by the site and one to be signed/stamped/dated by receival staff to be returned to trading partner. Where only one copy of the transfer docket is supplied, this will be retained by the site.

Transfer dockets should include 2 different reference numbers to identify the load. Please use grower consignment/invoice number as the primary reference and transport consignment number as the secondary reference.

Transfer dockets are to be dated the date of arrival of produce to the Premier Fresh location. Where transfer date is earlier than date of receival a correction will be processed to match delivery date.

For further clarity of each equipment type:

VPS transfers - The movement/shipment date on the transfer is recorded and processed as the receipt date into Premier Fresh site. The effective date on the transfer is also recorded as the receipt date.

Chep transfers - The movement/shipment date on the transfer is recorded and processed as the date of receipt into Premier Fresh site. Effective date is automatically calculated by CHEP based on set delay days, from delivery date. Any effective date selected using myChep will override at billing time.

Loscam transfers - The movement/shipment date on the transfer is recorded and processed as the date of receipt into the Premier Fresh Australia site. The effective date on the transfer is to be in line with below delay policy.

Missing Dockets

Where no transfer docket is supplied on delivery Premier Fresh Australia will supply a Non Transfer Advice docket. To claim equipment, a transfer docket accompanying a copy of the Non Transfer Advice must be emailed to pallets@premierfresh.com.au within 90 days of delivery. Claims made without a Non Transfer Advice or not made within 90 days of delivery may be rejected. No claims will be accepted after 180 days.

Delay Days

Premier Fresh Australia requires the following delays to be applied to effective dates of transfers from the date of delivery:

Supplier	Equipment Type	Delay Days
CHEP	Australian Wooden Pallet Black Foldable RPC	7 Days* 3 Days
Loscam	Australian Wooden Pallet	7 Days
VPS	Crates	Nil

*No Delay Days required for CHEP pallets to Premier Fresh Adelaide Market as under market affiliation

A Global EDO policy is currently applied to Premier Fresh Australia CHEP accounts. This policy will apply delay days automatically at time of billing and will override any effective dates selected by sender.

Declaration of transfers and Equipment Queries

- Premier Fresh Australia is a sender declare trading partner.
 - Sending trading partners are responsible for declaring transfers to equipment suppliers (ie Chep/Loscam) as soon as practical after delivery and must do so within 90 days of delivery.
 - For Chep and VPS equipment transfers over 90 days will only be accepted at query date with the prior written permission of our Hire Equipment Team.
 - Chep or VPS claims over 180 days old will not be investigated or accepted.
 - Loscam claims over 90 days will not be investigated or accepted.
 - Premier Fresh Australia will reject transfers where we have requested proof of delivery and it has not been supplied within 7 days.
 - Queries will not be investigated or accepted without signed/stamped proof of delivery or other relevant evidence.
 - Acceptable proof of delivery may include:
 - Copy of transfer stamped and signed at a Premier Fresh site
 - Non-transfer advice issued by a Premier Fresh site
 - Copy of grower paperwork detailing equipment information
- A Copy of transfer without signature or stamp is not an acceptable POD document

PREMIER FRESH AUSTRALIA ACCOUNT NUMBER:For any general queries please email pallets@premierfresh.com.au

Trading Name	Address	CHEP Account Number	Loscam Account Number	VPS Account Number	Contact Email Address
Premier Fresh Melbourne	Pad 4 Warehouse 12 & 14 (Trading warehouse) Pad 4 Warehouse No 1 (Epping Operations) Pad 9 Warehouse 6 (Banana Warehouse) Pad 9 Warehouse 5 (Operations Warehouse) 35 Produce Drive EPPING MARKETS VIC	1610322996	310044	236164	vicpallets@premierfresh.com.au
Premier Fresh Adelaide	Store C31 ADELAIDE PRODUCE MARKET SA	1610503117	515789	236172	sapallets@premierfresh.com.au
Fresh Choice WA (FCWA) T/A Premier Fresh Perth	E4 CTA Market City 280 Bannister Road CANNINGVALE WA	1610682240	615523	236173	wapallets@premierfresh.com.au
Lancaster Farms	1160 Davies Road LANCASTER VIC	4000389841	N/A Not accepted at this location	236166	vicpallets@premierfresh.com.au
Premier Fresh Commercial	Used for off-site locations	4000540836	370130	236170	pallets@premierfresh.com.au
Premier Fresh Sydney	E SHED Stands 8-7, 11-16 and 23-28 FLEMINGTON MARKETS NSW	4000283307	217004	236167	nswpallets@premierfresh.com.au
Col Johnson	Rachael Close, Slough Business Park SILVERWATER NSW	1610233200	N/A Not accepted at this location	236168	nswpallets@premierfresh.com.au
	Stand A 87-89 FLEMINGTON MARKETS NSW				